

Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG- 63/2024

GULAM MOHAMMAD  
Vs  
BSES YAMUNA POWER LIMITED (D) DARYA GANJ

ORDER SHEET

Date : 02.05.2024

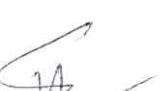
Present:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

Counsel of the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File be consigned to Record Room.

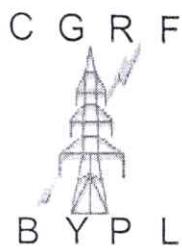
  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K. SINGH)  
CHAIRMAN

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER



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E-mail:cgrfbypl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-32/2024

MOHAMMAD WAMIQ  
Vs  
BSES YAMUNA POWER LIMITED (D) Laxmi Nagar

ORDER SHEET

Date : 04.04.2024

Present:

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta & Ms. Chhavi Rani, on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

Counsel of the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File be consigned to Record Room.

(S.R. KHAN)  
MEMBER-TECH

(P.K.SINGH)  
CHAIRMAN

(P.K.AGRAWAL)  
MEMBER-LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER



## Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
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SECY/CHN 015/08NKS

Complaint No. CG-68/2024

**RIYASAT ALI**

**Vs**

**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**  
**ORDER SHEET**

Date : 18.04.2024

Present:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Mr. Akshat Aggarwal & Ms. Chhavi Rani, on behalf of respondent

Case called out. None present on behalf of the complainant and OP present and heard.

Complainant was telephonically informed regarding his case date, and the complainant informed that his meter has been installed and grievance has been redressed.

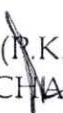
In view of above, since the grievance of the complainant has been redressed upto his satisfaction, his complaint is dismissed.

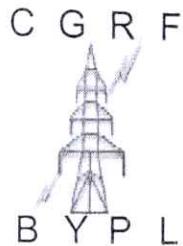
Case is dismissed. File be consigned to Record Room.

  
(NISHAT A ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER(TECH.)

  
(R.K.SINGH)  
CHAIRMAN



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SECY/CHN 015/08NKS

Complaint No. CG-66/2024

DEVENDER VERMA  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 16.04.2024

Present:

1. None present on behalf of the complainant
2. Ms. Ritu Gupta, Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. None present on behalf of the complainant. OP is present and heard.

OP submitted that the main grievance of the complainant was name change which OP has done and also submitted proof regarding the same.

Complainant is not appearing before the Forum for the last two hearings. His phone is also not reachable.

Since the grievance of the complainant is redressed, the matter is closed.

Case closed. File be consigned to record room.

  
(H.S. SOHAL)  
MEMBER

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
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E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 90/2024

SHANTI NAUTIYAL  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 07.05.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for the complainant
2. Mr. R. S. Bisht, Mr. Akshat Aggarwal & Chhavi Rani on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for the complainant filed withdrawal letter stating therein that OP has released new connection. He wanted to withdrawal the case.

Withdrawal is allowed.

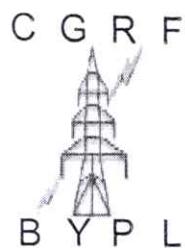
(P.K. SINGH)  
CH~~AIRMAN~~

  
(P.K. AGRAWAL)  
MEMBER -LEGAL

  
(S.R. KHAN)  
MEMBER -TECH

  
(H.S. SOHAL)  
MEMBER

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM



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E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-80/2024

AFSANA BEGUM  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 09.05.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

Counsel of the complainant stated that he wishes to withdraw his complaint.

Withdrawal allowed. File be consigned to Record Room.

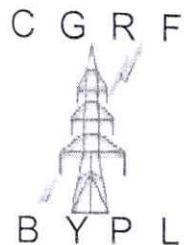
(S.R. KHAN)  
MEMBER-TECH

(P K SINGH)  
CHAIRMAN

(P.K.AGRAWAL)  
MEMBER-LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER



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Phone: 32978140 Fax: 22384886  
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SECY/CHN 015/08NKS

Complaint No. CG-51/2024

HASAN SHUJA  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 25.04.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Mr. R.S. Bisht & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

Counsel of the complainant filed withdrawal letter, same is taken on record.

Counsel of the complainant stated that his grievance has been redressed upto his satisfaction.

Withdrawal allowed. File be consigned to Record room.



(H.S. SOHAL)  
MEMBER



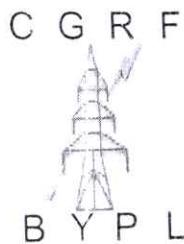
(P.K. AGRAWAL)  
MEMBER (LEGAL)



(S.R. KHAN)  
MEMBER (TECH.)



(P.K. SINGH)  
CHAIRMAN



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 8010939760

E-mail: cgrfbypl@hotmail.com

Website: www.cgrfbypl.com

Complaint No.CG-218/2024

**ASHUTOSH KUMAR**

Vs

**BSES YAMUNA POWER LIMITED(D) VASUNDHARA ENCLAVE**

ORDER SHEET

Date: 2805.2024

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Ms. Chhavi Rani & Akshat Aggarwal on behalf of BYPL

Case called out. Counsel of the complainant and OP are present and heard.

OP, have filed a reply. Counsel of the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File is consigned to Record Room.

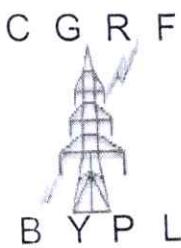
(P.K. SINGH)  
CHAIRMAN

(S.R. KHAN)  
MEMBER - TECH

(P.K. AGRAWAL)  
MEMBER - LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER



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E-mail:cgrfbyp@hotmai.com  
SECY/CHN 015/08NKS

Complaint No. CG-45/2024

SHABAN AHMED  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 04.06.2024

1. Mr. Vinod Kumar, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Chhavi Rani & Mr. Akshat Aggarwal, On behalf of respondent

Case called out. A.R. of the complainant and OP are present and heard.

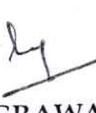
OP submitted that the Architect Certificate filed by the counsel of the complainant is OK and only pro-rata amount of Rs. 3418/- is pending for payment.

Counsel of the complainant agreed to make the payment of pro-rata amount provided waiver of LPSC amount.

OP is directed to release the new connection to the complainant after payment of pro-rata amount without LPSC and completion of other commercial formalities.

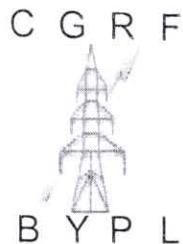
In view of above, the case is disposed off. File be consigned to Record Room.

  
(NISHAT A ALVI)  
MEMBER (CRM)

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN



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Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN/01508NKS

Complaint No. CG-201/2024

MITHLESH AGGARWAL  
Vs  
BSES YAMUNA POWER LIMITED (D) G.T. ROAD

ORDER SHEET

Date : 09.05.2024

Present:

1. Mr. Suraj Aggarwal, Counsel of the complainant
2. Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

Counsel of the complainant filed withdrawal letter stating therein that his grievance was installation of new connection which OP has installed vide CA No. 154413540 on 08.04.2024, therefore, he wishes to withdraw his complaint.

As the grievance of the complainant has been redressed upto his satisfaction, withdrawal filed by the complainant is allowed. File be consigned to Record Room.

(S.R. KHAN)  
MEMBER-TECH

(P.K.SINGH)  
CHAIRMAN

(P.K.AGRAWAL)  
MEMBER-LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

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Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NKS

Complaint No. CG-202/2024

CHETAN SHARMA

Vs

BSES YAMUNA POWER LIMITED (D) NAND NAGARI  
ORDER SHEET

Date : 28.05.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel for Complainant
2. Mr. Akshat Aggarwal & Ms. Chhavi Rani, on behalf of respondent

Case called out. Counsel for the complainant and OP are present and heard.

Counsel for complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File is consigned to Record Room.

(P.K. SINGH)  
CHAIRMAN

(S.RUKHAN)  
MEMBER -TECH

(P.K AGRAWAL)  
MEMBER -LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER

Complaint No.CG-216/2024

NEHA

Vs

BSES YAMUNA POWER LIMITED(D) VASUNDHARA ENCLAVE

ORDER SHEET

Date: 28.05.2024

Present:

1. Mr. Neeraj kumar, Counsel for the complainant
2. Ms. Chhavi Rani & Akshat Aggarwal on behalf of BYPL

Case called out. Counsel of the complainant and OP are present and heard.

OP, have filed a reply. Counsel of the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File is consigned to Record Room.

(P.K. SINGH)  
CHAIRMAN

(S.R. KHAN)  
MEMBER -TECH

(P.K AGRAWAL)  
MEMBER -LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma

Shahdara, Delhi-11003:

Phone: 32978140 Fax: 22384881

E-mail:cgrfbyp@hotmai.com

SECY/CHN 015/08NK

Complaint No. CG- 123/2024

KABITA KUMARI

Vs

BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR I & II

ORDER SHEET

Date : 30.05.2024

Present:

1. Mr. Hemant Goel, Counsel for the complainant
2. Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel for the complaint and OP are present and heard.

Counsel for the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File be consigned to Record Room.

(P.K. SINGH)  
CHAIRMAN

*[Signature]*

(P.K. AGRAWAL)  
MEMBER -LEGAL

(S.R. KHAN)  
MEMBER -TECH

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER



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Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 127/2024

DIVYA VERMA  
Vs  
BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR I & II

ORDER SHEET

Date : 30.05.2024

Present:

1. Mr. Hemant Goel, Counsel for the complainant
2. Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel for the complaint and OP are present and heard.

Counsel for the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File be consigned to Record Room.

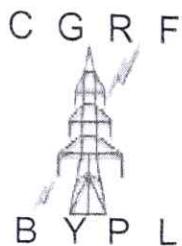
(P.K. SINGH)  
CHAIRMAN

(S.R. KHAN)  
MEMBER -TECH

(P.K. AGRAWAL)  
MEMBER -LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
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Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-91/2024

VEENA CHAURASIA  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 30.05.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Ms. Ritu Gupta & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

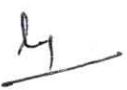
Counsel of the complainant filed withdrawal letter, same is taken on record.

Since the grievance of the complainant is redressed upto their satisfaction, case is disposed off as above.

File be consigned to Record Room.

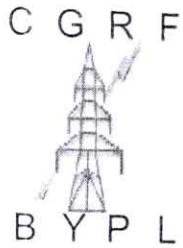
  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K.SINGH)  
CHAIRMAN

  
(P.K.AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER



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SECY/CHN 015/08NKS

Complaint No. CG- 126/2024

ALKA DEVI  
Vs  
BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR I & II

ORDER SHEET

Date : 30.05.2024

Present:

1. Mr. Hemant Goel, Counsel for the complainant
2. Mr. Akshat Aggarwal, & on behalf of respondent

Case called out. Counsel for the complaint and OP are present and heard.

Counsel for the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File be consigned to Record Room.

(P.K. SINGH)  
CHAIRMAN

(S.R. KHAN)  
MEMBER - TECH

(P.K. AGRAWAL)  
MEMBER - LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER

Complaint No. CG- 125/2024

ANITA  
Vs  
BSES YAMUNA POWER LIMITED (D) MAYUR VIHAR I & II

ORDER SHEET

Date : 30.05.2024

Present:

1. Mr. Hemant Goel, Counsel for the complainant
2. Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel for the complaint and OP are present and heard.

Counsel for the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File be consigned to Record Room.

(P.K. SINGH)  
CHAIRMAN

(S.R. KHAN)  
MEMBER -TECH

(P.K. AGRAWAL)  
MEMBER -LEGAL

(NISHAT AHMAD ALVI)  
MEMBER-CRM

(H.S. SOHAL)  
MEMBER

Complaint No.CG-217/2024

**AJIT KUMAR SINGH**  
Vs  
BSES YAMUNA POWER LIMITED(D) **VASUNDHARA ENCLAVE**

ORDER SHEET

**Date: 24.05.2024**

Present:

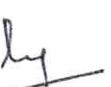
1. Mr. Neeraj kumar, Counsel for the complainant
2. Ms. Chhavi Rani & Akshat Aggarwal on behalf of BYPL

Case called out. Counsel of the complainant and OP are present and heard.

OP, have filed a reply. Counsel of the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File is consigned to Record Room

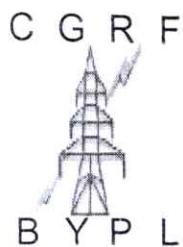
(P.K. SINGH)  
CHAIRMAN

  
(P.K. AGRAWAL)  
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(S.R. KHANY)  
MEMBER -TECH

  
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MEMBER-CRM

  
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MEMBER



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SECY/CHN 015/08NKS

Complaint No. CG-112/2024

RAKESH GOEL & MANOJ BAJAJ  
Vs  
BSES YAMUNA POWER LIMITED (D) PAHAR GANJ

ORDER SHEET

Date : 09.05.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Ms. Chhavi Rani & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

Counsel of the complainant stated that he wishes to withdraw his complaint.

Withdrawal allowed. File be consigned to Record Room.

  
(S.R. KHAN)  
MEMBER-TECH

  
(P.K.SINGH)  
CHAIRMAN

  
(P.K.AGRAWAL)  
MEMBER-LEGAL

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(H.S. SOHAL)  
MEMBER

Complaint No.CG-367/24

**DHAMPUR ALCO CHEM PVT LTD**  
Vs  
**BSES YAMUNA POWER LIMITED(D) PAHARGANJ**

ORDER SHEET

**Date: 10.10.2024**

Present:

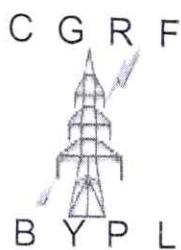
1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Ravinder Bisht, Ms. Chhavi Rani & Mr. Akshat Aggarwal on behalf of BYPL

Case called out. Representative of the complainant and Opposite Party are present and heard.

Counsel of the complainant filed withdrawal letter on dated 04.10.2024

Withdrawal allowed. File be consigned to record room.

SECRETARY/REGISTRAR



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail: cgrfbyp@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG-441/2023

NAFEES AHMED  
Vs  
BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR

ORDER SHEET

Date : 30.05.2024

Present:

1. Mr. Imran Ul Haq Siddiqi, Counsel of the complainant
2. Ms. Ritu Gupta, Ms. Renu Bala & Mr. Akshat Aggarwal, on behalf of respondent

Case called out. Counsel of the complainant and OP are present and heard.

Counsel of the complainant agrees that the dues are payable by and requested the Forum for waiver of LPSC amount and balance payment in two equal monthly instalments.

Since the grievance of the complainant was revision of bill amount which OP has asked from the complainant to pay. Now Counsel of the complainant has agreed to pay the said dues.

Therefore, OP is directed to waive off entire LPSC amount from the bill of the complainant and also allow the complainant to pay the remaining amount in two equal monthly instalments alongwith current dues.

In view of the above, since the grievance of the complainant is redressed upto his satisfaction the case is disposed off. File be consigned to Record Room.

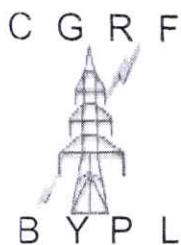
  
(S.R. KHAN)  
MEMBER-TECH

  
(NISHAT AHMAD ALVI)  
MEMBER-CRM

  
(P.K. SINGH)  
CHAIRMAN

  
(P.K. AGRAWAL)  
MEMBER-LEGAL

  
(H.S. SOHAL)  
MEMBER



Consumer Grievance Redressal Forum  
FOR BSES YAMUNA POWER LIMITED  
(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 32978140 Fax: 22384886  
E-mail:cgrfbyppl@hotmail.com  
SECY/CHN 015/08NKS

Complaint No. CG- 392/2023

**TARUN GUPTA**  
Vs  
**BSES YAMUNA POWER LIMITED (D) LAXMI NAGAR**

ORDER SHEET

Date : 20.06.2024

Present:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Mr. Akshat Aggarwal & Ms. Chhavi Rani on behalf of respondent

Case called out. Representatives of Respondent and complainant are present.

Counsel for the complainant filed withdrawal letter, same is taken on record.

Withdrawal allowed. File be consigned to Record Room.



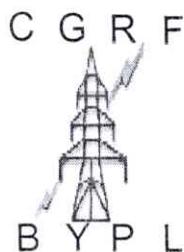
S. R. KHAN  
MEMBER(TECH.)



P.K. AGRAWAL  
MEMBER (LEGAL)



N. A. ALVI  
MEMBER (CRM)



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LTD

(Constituted under section 42 (5) of Indian Electricity Act. 2003)  
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,  
Shahdara, Delhi-110032  
Phone: 8010939760  
E-mail:cgrfbyp@hotmail.com  
Website:www.cgrfbyp.com

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Complaint No.CG-528/2024

**HASHIM ZAFAR**

Vs

**BSES YAMUNA POWER LIMITED(D) LAXMI NAGAR**

ORDER SHEET

**Date: 14.11.2024**

Present:

1. None present on behalf of the complainant
2. Mr. Ravinder Bisht, & Mr. Akshat Aggarwal, on behalf of BYPL

Complainant is not present.

O. P. filed documents showing that the complainant's connection has already been installed and complainant is not available for confirmation

In view of above, matter is closed as resolved

  
**SECRETARY/REGISTRAR**